



**REPORT TO THE LEGISLATURE ON THE  
CALIFORNIA LIBRARY LITERACY AND ENGLISH  
ACQUISITION SERVICES PROGRAM OF THE  
CALIFORNIA STATE LIBRARY**



Submitted by Stacey A. Aldrich, State Librarian of California  
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REPORT TO THE LEGISLATURE ON THE  
CALIFORNIA LIBRARY LITERACY AND ENGLISH ACQUISITION  
SERVICES PROGRAM OF THE CALIFORNIA STATE LIBRARY

STATE OF CALIFORNIA  
Jerry Brown, Jr., Governor

CALIFORNIA STATE LIBRARY  
Stacey A. Aldrich, State Librarian of California

ANNUAL REPORT TO THE LEGISLATURE ON THE CALIFORNIA LIBRARY LITERACY SERVICES  
The report covers fiscal year 2009-10. This report was prepared pursuant to California State  
Education Code (Title 1, Division 1, Part 11, Chapter 4.6., Sections 18880-18884).

Additional copies of this report can be obtained from:

California State Library  
California Library Literacy Services  
900 N Street  
Sacramento, CA 95814  
(916) 653-5217

Or online at: <http://www.libraryliteracy.org/about/index.html>

## *California Library Literacy & English Acquisition Services Program*

*Education Code (Title 1, Division 1, Part 11, Chapter 4.6, §§ 18880-18884)*

The National Center for Education Statistics produced estimates in January 2009 of the percentage of adults with low literacy in individual states and counties. Some 32 million—14%—of U.S. adults lack basic prose literacy skills—meaning they can't read a newspaper or the instructions on a bottle of pills—and 23% of California adults fall into this category. To view estimates by county, see <http://nces.ed.gov/naal/estimates/StateEstimates.aspx>

The California Library Literacy and English Acquisition Services Program—or California Library Literacy Services (CLLS) as it's more casually known statewide, supports Californians by providing services to low-literacy adults and their families through California public libraries.

The service is provided confidentially in the non-threatening library environment—crucial qualities in attracting these hard-to-reach adults who don't have the skill and/or comfort level to attend traditional classroom-based programs. Seventy-five percent of the adults served in library literacy programs are in their prime wage-earning years (ages 20 - 49).

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With the \$4.558 million allocated by the Legislature in 2009/10, library literacy services reached 42,497 adults and 46,983 children through 105 library jurisdictions and their 900 locations.

### CLLS supports literacy through four key services:

- ✦ **Adult Literacy Services** – 22,781 adult learners were provided one-on-one or small group instruction by trained volunteer tutors directed by the individual's pace and goals. This is our core service. Participating libraries must have an adult literacy program as the foundation for any other literacy services provided. CLLS targets English speaking adults who struggle with basic reading and writing skills. The majority of the adults participating in these programs have attended our nation's school systems, but for an array of valid reasons, never learned to read or write sufficiently.
- ✦ **Families for Literacy (FFL)** – 3,187 participating families served that include at least one adult who was receiving adult literacy services and at least one child under the age of 5. In all, FFL reached 4,042 at-risk children under 5 and 3,763 of their older siblings. Program libraries distributed 30,043 quality children's books to participating families to help build home libraries.

- ✦ **English Language & Literacy Intensive (ELLI)** – 9,037 school-children struggling to learn English were served along with 5,137 of their English language learning parents.
- ✦ **Mobile Library Literacy Services (MLLS)** – Bus-sized vehicles visit California’s low-income housing developments, migrant camps, daycare centers, and health clinics reaching 32,776 at-risk children (ages 0 – 5) and 14,579 of their parents and caregivers.

CLLS is a volunteer-based program utilizing the services of 12,098 volunteers who generated 826,002 hours of service to the programs. Using the Employment Development Department’s average California hourly wage figure for 2010 of \$23.42, a total of \$ 19.34 million was contributed in volunteer time.

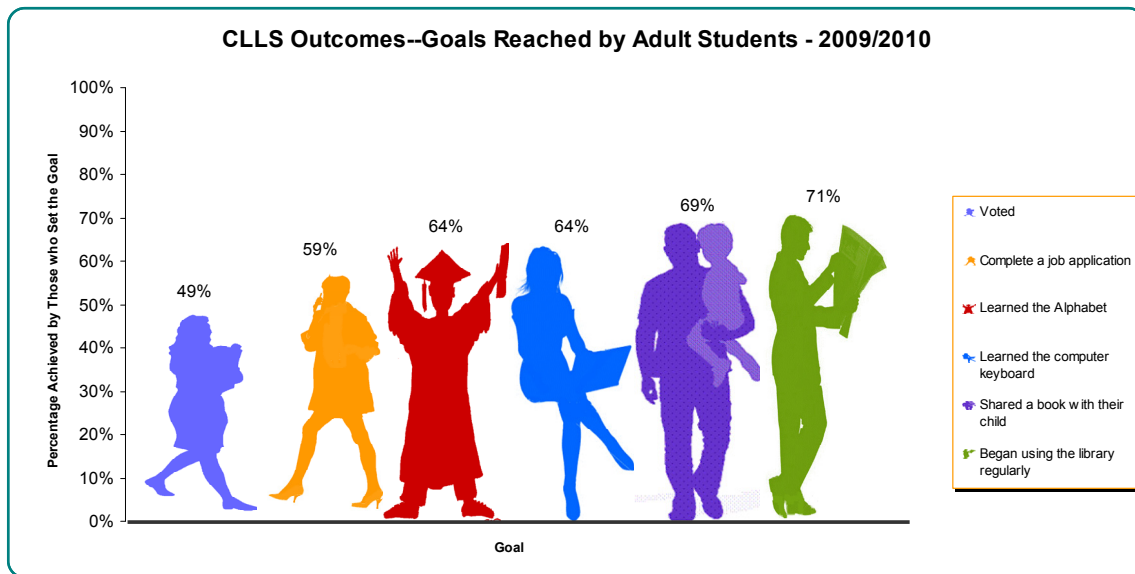
By design, state funds are leveraged locally and generated over \$22 million additional dollars in 2009/10 to assist in providing these services. The \$4.5 million allocated by the Legislature is a fraction of what it takes to run and support these programs. **Every \$1 of state funds leverages \$4** in local and private funds.

#### CLLS Outcomes: Goals Reached By Adult Students - 2009/2010\*

What difference do CLLS programs make in the lives of the adults they serve? Our data show that:

- ◆ **64%** of those who set the goal learned the alphabet.
- ◆ **69%** of those who set the goal were able to share a book with their child
- ◆ **59%** of those who set the goal were able to complete a job application; **45%** write a resume; **42%** interviewed for a job; and **28%** actually secured a new job or were promoted at work.
- ◆ **64%** of those who set the goal learned to use a computer keyboard
- ◆ **49%** of those who set the goal were able to vote and **43%** of those setting the goal became volunteers in their community.
- ◆ **71%** of those who did not use the library prior to getting literacy help, began using the library regularly; **85%** of those who had never had a library card, received one; and **72%** took their children to story time at the library.

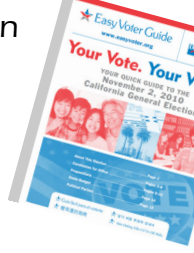
\* **Results are based on 16,386 adults reporting over the six-month period January – June, 2010**



CLLS seeks to support as many people as possible, but there is always a waiting list. The adult learner waiting lists increased by 39% from the previous year. The increase can be attributed to high unemployment rates and adult school cutbacks and closures around the state.

The California State Library also provided additional support for CLLS programs with Library Services and Technology Act (LSTA) federal funds. These additional programs included:

- Voter Education:** CLLS Adult Learners, with League of Women Voter representatives, facilitated voter education workshops for the public in several library locations. Some of these learners were also featured in a DVD created to demystify the HOW and WHY of voting. The DVD was distributed to libraries and posted on public library and other websites.


- GED Preparation:** One local CLLS program that targeted a youth population to assist with GED preparation reported 37 young adults had obtained their GED certificate in the 2009/10 project year. CLLS experienced an 18% increase in learners setting the goal to “pass part or all of the GED Test.”
- Workforce Development:** Fourteen CLLS libraries identified because of their higher than state average unemployment rates and higher than state average low-literacy rates, received federal funding to purchase laptop computers with paid subscriptions to job skill and employment development programs. These computers are reserved and loaned to library patrons specifically for job search and employment skill training.

- **Accountability:** An online reporting system for gathering local data and aggregating it statewide has been developed: <http://www.libraryliteracy.org/staff/reporting/index.html>.
- **Outcome Measures:** An outcome measurement tool and process has been developed to determine what difference these services are making in peoples' lives: <http://libraryliteracy.org/webcasts/07-25-07/index.html>.
- **A Website Filled with Resources:** as well as a way to search for a nearby library literacy program using zip code: [www.libraryliteracy.org](http://www.libraryliteracy.org).
- **A Statewide Toll Free Telephone Number:** automatically routes the call of a potential adult learner or volunteer tutor directly to the library literacy program nearest them. 1-888 SOS-READ (1-888-767-7323).
- **Training Opportunities** and other materials for use by library literacy staff and volunteers via webcasts are archived on the internet at: <http://libraryliteracy.org/webcasts/pm/index.html>.
- **Reading is Fundamental (RIF):** To provide additional resources for the local programs, a statewide partnership with the national program Reading is Fundamental (RIF) is in its fifth year, providing three free books each for 10,000 of the neediest children we serve.
- **Adult Learner Leadership:** In 2009/10, 56 adult learners from across the state completed the Adult Learner Leadership Institute—a six month program to coach and prepare adult learners in leadership development and public speaking. Many of these adult learners go on to take leadership roles in their library program, their children's school and parent organizations and other community programs



- **Get Involved: Powered by Your Library:** is a California statewide initiative designed to expand the visibility and contributions of skilled volunteers through public libraries. With tens of thousands

of Californians, especially baby boomers, seeking new ways to use their skills and experience to make a difference in their community, public libraries are positioned to engage this talent to extend their capacity. Our volunteer-based literacy programs have been on the cutting edge of this endeavor, and this year, literacy programs had the largest increase in the number of volunteers recruited in many years – 10%!

[www.library.ca.gov/lds/getinvolved.html](http://www.library.ca.gov/lds/getinvolved.html).



*The Get Involved Widget makes finding volunteer opportunities easy.*

- **Financial Literacy:** One CLLS library offers a nationally recognized Financial Literacy program to their adult learners. Participants receive 12 hours of Financial Literacy training along with individual financial coaching from trained volunteers. In addition, monthly workshops in topics such as Credit/Debt Management, Emergency Planning, and Organizing Your Financial Documents are offered to further support program participants. Over 220 parents and children attended their 2009 Summer Family Financial literacy program.



*One CLLS library offers a nationally recognized Financial Literacy program to their adult learners. Participants receive financial literacy training along with individual coaching from trained volunteers.*



## FY 2009/2010 CLLS Awards

Library Literacy Program	Adult Literacy	Family Literacy	ELLI	Mobile Literacy (MLLS)	CLLS Award Amount	Local Gov't and Other Funds Raised
Alameda County Library	√				77,065	718,577
Alameda Free Library	√				18,281	55,843
Alhambra Public Library	√	√			36,431	171,790
Altadena Library District	√	-	-		16,311	30,965
Amador County Library	√				20,383	64,924
Anaheim Public Library	√				10,000	0
Benicia Public Library	√	√			32,811	122,885
Berkeley Public Library	√	√			47,507	252,434
Beverly Hills Public Library	√	√			53,721	360,494
Brawley Public Library	√	√		√	34,551	256,371
Burbank Public Library	√	-			25,576	171,509
Butte County Library	√	√	√	√	55,451	191,183
Calaveras County Library	√				19,752	35,765
Calexico (Camarena) Library	√	√			25,181	40,908
Carlsbad City Library	√				41,812	468,172
Colton Public Library	√	√	√		37,124	53,376
Colusa County Library	√	√		√	33,139	67,775
Commerce Public Library	√		√		31,050	220,762
Contra Costa County Library	√	√			55,316	398,194
Corona Public Library	√	√			34,077	92,790
Covina Public Library	√				20,991	61,579
Del Norte County Library	√	√	-		31,478	54,579
Downey City Library	√				24,917	105,380
Escondido Public Library	√	√		√	50,123	220,445
Fresno County Library	√	√		√	61,741	327,697
Glendale Public Library	√	√	√		57,104	204,599
Glendora Public Library	√				15,784	90,693
Hayward Public Library	√	√			43,694	296,211
Hemet Public Library	√	√			29,511	30,791
Humboldt County Library	√				17,552	69,104
Huntington Beach Library	√	√	√		48,769	213,576
Imperial County Library	√	-			10,500	10,716
Lake County Library	√	√	√		38,299	36,463
Lassen Library District	√	√			20,500	50
Livermore Public Library	√				29,335	75,355
Lodi Public Library	√				17,408	18,251
Lompoc Public Library	√	√			28,075	37,786
Los Angeles Public Library	√	√			161,627	944,500
Marin County Library	√	√		√	46,005	172,594

Library Literacy Program	Adult Literacy	Family Literacy	ELLI	Mobile Literacy (MLLS)	CLLS Award Amount	Local Gov't and Other Funds Raised
Menlo Park Public Library	√	√			38,122	152,852
Monrovia Public Library	√	√	√	√	48,064	153,244
Monterey County Library	√	√		√	44,304	191,042
Monterey Park	√	√	√		37,698	124,753
Napa City-County Library	√	√	√		46,109	249,841
National City Public Library	√	√	√	√	59,889	577,608
Nevada County Library	√	√	-		28,316	58,332
Newport Beach P.L.	√	√			31,644	52,853
Oakland Public Library	√	√			64,578	401,213
Oceanside Public Library	√				19,273	73,046
Orange County Public	√	√			78,599	426,549
Palmdale City Library	√				28,432	107,820
Pasadena Public Library	√				20,093	49,255
Placer County Library	√				16,647	63,810
Plumas County Library	√	√	√		36,408	34,584
Pomona Public Library	√	√			24,364	25,932
Porterville Public Library	√		√		26,261	51,252
Rancho Cucamonga P.L.	√	√			29,447	83,536
Redwood City Public Library	√	√	√		108,577	831,505
Richmond Public Library	√	√	√		112,237	614,574
Riverside County Library	√	√	√		42,300	159,154
Riverside Public Library	√	-			13,566	36,727
Sacramento Public Library	√		√		53,171	214,235
Salinas Public Library	√	√			54,979	244,633
San Bernardino County	√	√	-	√	168,607	1,541,006
San Bernardino Public	√	√	√		75,085	296,102
San Diego County Library	√	-			34,601	316,088
San Diego Public Library	√	√	√		79,495	590,056
San Francisco Public Library	√	√			65,724	506,350
San Jose Public Library	√	√			60,686	527,582
San Leandro Comm. Library	√	√			40,996	65,310
San Luis Obispo City-	√				55,544	71,595
San Mateo County Library	√		√	√	66,840	666,073
San Mateo Public Library	√	√			41,781	197,715
San Rafael Public Library	√	√			93,309	323,661
Santa Barbara Public Library	√	√	√		43,391	34,915
Santa Clara County Library	√	√			96,348	557,173
Santa Clara Public Library	√	√			43,549	368,244
Santa Fe Springs City Library	√		√		24,962	83,389
Santa Paula (Blanchard)	√	√			28,127	37,425
Sierra Co. Library (Plumas)	√	√			22,712	33,778

Library Literacy Program	Adult Literacy	Family Literacy	ELLI	Mobile Literacy (MLLS)	CLLS Award Amount	Local Gov't and Other Funds Raised
Solano County Library	√	√			70,885	670,280
Sonoma County Library	√	√			34,783	164,242
South San Francisco Library	√	√	√	√	76,930	743,496
Stanislaus County Library	√	√	√		127,582	732,064
Stockton/San Joaquin Co.	√	√		√	48,440	367,545
Sutter County Library	√	√	√		46,925	207,291
Tulare County Library	√		√		47,265	224,294
Tulare Public Library	√		√		30,257	66,180
Tuolumne County Library	√			√	28,090	33,875
Upland Public Library	√	√			26,496	60,865
Ventura County L.S.A.	√				36,892	200,573
Watsonville Public Library	√	√			35,437	150,882
Willows Public	√	√ (2)	√		50,595	45,153
Woodland Public Library	√				37,535	111,667

Library Literacy Program	Adult Literacy	Family Literacy	ELLI	Mobile Literacy (MLLS)	CLLS Award Amount	Local Gov't and Other Funds Raised
<b>New Programs - libraries in first 3 years</b>						
Beaumont Library District	√				20,700	46,715
Pleasanton Public	√				25,200	76,263
San Benito County	√			√	35,200	52,800
Santa Maria Public	√				31,050	83,491
Shasta County	√				36,900	30,398
Yolo County	√				31,050	97,657
<b>New Programs - libraries in 1st year</b>						
Imperial Public Library	√				17,500	11,319
Merced County Library	√				41,000	104,056
Roseville Public Library	√				34,500	37,827
Siskiyou County Library	√				23,000	16,908
<b>Grand Total</b>	<b>104</b>	<b>67</b>	<b>29</b>	<b>15</b>	<b>\$4,558,000</b>	<b>\$22,222,939</b>